

The Connection, Inc. has been providing expert support and solutions for keeping small to medium-sized businesses connected to the world since 1992.

We offer software and services that will monitor your systems and network 24x7.

Our Stay Connected®

Suite of proactive Managed IT Services will ensure optimum network performance keeping your business connected, improve security and increase productivity by choosing the solutions that best fit your needs.

Our offerings include:

Proactive Technology Management

Network Administration

Technology Consulting

Reactive Support Services

Unified Communication Services

Security Services

NEW JERSEY'S
PREMIER
MANAGED SERVICE
PROVIDER



Stay Connected® Hosted VoIP

Powered by ConnectMeVoice



Promote your company's flexibility, growth and success with our Hosted VoIP service. Our Hosted VoIP service allows your company to use the latest and greatest cloud-based business phone features, while saving money. Find out how we can lower your total communications costs with our affordable call path pricing and zero maintenance costs.

Features

- ◇ Auto attendant
- ◇ Conference Bridge
- ◇ Voicemail to email
- ◇ Caller ID
- ◇ Upload Greetings
- ◇ Call Recording
- ◇ Voicemail to Text
- ◇ Call Monitoring
- ◇ Advanced Web Portal
- ◇ Mobile App
- ◇ Supervised Transfer
- ◇ Music-on-hold
- ◇ Follow Me Routing
- ◇ Call Parking
- ◇ Three-way calling
- ◇ Electronic Fax
- ◇ Call Waiting
- ◇ Call Center
- ◇ E911 Support
- ◇ Heads up Display
- ◇ Call Whisper
- ◇ Dial by Name
- ◇ After Hours Routing
- ◇ Chrome Integration

Reliable Cloud - Our reliable cloud-based services keeps your business phone system up and running all day, every day, and financially backed 99.999% Service Level Agreement.

Burstable Billing - With this option, we can set a minimum number of call paths and a maximum. You are then billed for the highest number of call paths used in a given month.

Feature Rich - When you choose us to be your Hosted VoIP provider, you get the best in VoIP technology, including all the advanced, cutting-edge features with the highest level of reliability that will cost a bundle elsewhere.

Connect Anywhere - Phones can be moved anywhere! Take your phone home, on the road, or anywhere you choose.

Feature List

Program Feature Highlights

30 Day Terms – No Long-Term Contracts – No Risk
Hosted Telecommunications Service including inbound & outbound local and long-distance
End User Portal for easy account administration
Upload custom music On-Hold & Greetings
Dial by Name in English & Spanish
Hotdesking (Hoteling)
Call Park/Hold/Redial/Transfer
Call Waiting for Multiple Lines/ Call Waiting Tone Three Way Calling
Call Forwarding Do Not Disturb
Intercom & Paging Intercept Calls
Extension Dialing – Variable Length 7-Digit Dialing
Caller ID Blocking/Main Number Outbound CallerID/Incoming CallerID Name/Number
Voice Message Drop
Ring Groups/Simultaneous Ring
BLF (Busy Lamp Monitoring)
Receptionist Console Support
Distinctive Ring on External DIDs
Upload custom music On-Hold & Greetings
Advanced & Flexible Call Routing
Emergency/Contingency Call Routing
After-Hours, Extended Absence & Holiday Routing
Instant Messaging/Chat thru End User Portal
Live Dashboard of Activity in End User Portal (HUD) with Chat Capability
Support Counterpath softphones for computer, cellphone and iPad
Heads Up Display – provides softphone users extra functionality not available on phone
Monitor calls with whisper & barge options Extension Level & Corporate Level Directories
Auto Attendant/Voicemail
Multiple types of voicemail, fax and SMS notification – Email, Text, and more
Call Recording – Inbound & Outbound Calls
On-Demand Recording
Call History & Call Reporting
Connect Message Plan Available/Connect Anywhere Plan Available
Outlook Integration - Make Calls or send SMS right from contacts
Google Chrome Click to Dial Plugin Available
Integrations with leading PSA and CRM Tools/Platforms including Auto-Task and Salesforce